

**AIV**  ***Direct***  
***.com.au***



Welcome to AIV Direct, the leading online transaction management facility, available exclusively to AIV customers.

AIV Direct not only assists you to order your foodservice products online, but also has a number of useful features to help you run your business more efficiently.

To get the most out of this facility, we recommend you take a look at the following features:

- Fast-track ordering templates
- Transaction history
- Stocktake templates
- Online Product Reference Information (OPRI)

Explore the range of features that have been specifically designed with you in mind.



Contact your vendor if you would like to register for AIV Direct

Need an AIV account?  
Contact your local vendor to request a credit facility

## 1. Product search & details

- 'Quick Search' facilitates search by product description, product line, brand, or product code
- 'Product Information' lists the products ranged by your vendor
- View product details for current or past orders
- View previous purchase history
- Price information is updated live

## 2. Order forms & creating an order

- 'Order Templates' provides the ability to create and save an order form
- Create an instant order form based on previous purchase history via 'Auto Order Form'
- Create and save an order form via 'New Order Form'
- Import an order form from your computer via 'Import Order Form'
- Products can be easily added to or deleted from your order basket, and quantities changed at any time

## 3. Sending an order

- 'Order Checkout' enables you to finalise your order
- Personal order reference or codes can be entered for tracking
- Ability to specify your delivery date

## 4. Transaction history

- Previous 12 months transactions will be loaded when you register
- View all transactions using a date range of up to two years
- View specific orders, invoices or credits, or search for all transactions within a date range
- Previous Purchases, Usage or Stocktake reports can be exported to Excel
- Previous Purchases also includes the amount of GST paid on products





## Online Product Reference Information (OPRi)

OPRi gives you the ability to view product data as well as detailed information on food preparation suggestions, handling, and storage recommendations.

Product data available:

- Ingredients
- Nutritional information
- Allergens
- Dietary requirements
- Product image
- Link to the manufacturer's own website



For more information contact your local vendor, or  
email [support@aivfoodservice.com.au](mailto:support@aivfoodservice.com.au)